



NOTICE OF NON-DISCRIMINATION

Missoula Bone & Joint and Surgery Center (MBJ) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, Limited English Proficiency (LEP), age, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2)). MBJ does not exclude people or treat them differently because of race, color, national origin, LEP, age, disability, or sex.

Missoula Bone & Joint and Surgery Center (MBJ) provides reasonable modifications for people with disabilities. We also provide free auxiliary aids and services to help people effectively communicate with us, such as:

- Free language assistance services to people whose primary language is not English, which may include:
 - Qualified interpreters (this may include qualified bilingual staff)
 - Information written in other languages
- Qualified sign language interpreters at no charge to the patient
- Accessibility Widgets on our website to aid in reading written text (i.e., large print)
- Provide you with qualified staff readers
- The use of over-the-counter reading glasses and magnifying glasses

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact the following:

- MBJ Urgent Care (Suite A): (406) 829-5581
- MBJ Surgery Center (Suite B): (406) 542-9695
- MBJ Clinic (Suite C): (406) 721-4436
- MBJ Physical and Occupational Therapy (Suite D): (406) 542-4702

Or email: reception@missoulaboneandjoint.com

If you believe that Missoula Bone & Joint and Surgery Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

- MBJ's Compliance Officer: Sami Spencer, FACMPE, CMM
- Mailing Address: 2360 Mullan Road, Suite C, Missoula, MT 59808
- Telephone number: (406) 829-5564
- Fax: (406) 541-9884
- Email: samispenencer@missoulaboneandjoint.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, MBJ's Compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at

<https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, (800) 537-7697 (TDD)

Complaint forms are available at <https://www.hhs.gov/ocr/complaints/index.html>.

This notice is available at Missoula Bone & Joint and Surgery Center's website:
<https://www.missoulaboneandjoint.com/>

NOTICE OF AVAILABILITY OF LANGUAGE ASSISTANCE SERVICES AND AUXILIARY AIDS AND SERVICES

ATTENTION: If you speak English, free language assistance services are available to you. Appropriate auxiliary aids and services to provide information in accessible formats are also available free of charge. Call (406) 721-4436.

ATENCIÓN: Si habla español, dispone de servicios gratuitos de asistencia lingüística. También dispone de ayudas y servicios auxiliares gratuitos para proporcionar información en formatos accesibles. Llame al (406) 721-4436.

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlose Sprachassistenten-Angebote zur Verfügung. Auch entsprechende Hilfsmittel und Angebote zur barrierefreien Informationsbereitstellung stehen Ihnen kostenlos zur Verfügung. Tel. (406) 721-4436.

注意：如果您会说中文，我们提供免费的语言协助服务。此外，我们还提供相应的辅助工具和服务，以无障碍格式提供信息，费用另计。请致电 (406) 721-4436。

注意：日本語を話される方は、無料の言語支援サービスをご利用いただけます。適切な補助器具や、アクセシブルな形式で情報を提供するサービスも無料でご利用いただけます。(406) 721-4436 までお電話ください。

PAUNAWA: Kung nagsasalita ka ng Filipino (Tagalog), magagamit mo ang mga libreng serbisyo sa tulong sa wika. Ang naaangkop na mga pantulong na tulong at serbisyo upang magbigay ng impormasyon sa mga naa-access na format ay makukuha rin nang walang bayad. Tumawag sa (406) 721-4436.

ATTENTION : Si vous parlez français, des services d'assistance linguistique gratuits sont à votre disposition. Des aides et services auxiliaires appropriés pour fournir des informations dans des formats accessibles sont également disponibles gratuitement. Appelez le (406) 721-4436.

ВНИМАНИЕ: Если вы говорите по-русски, вам доступны бесплатные услуги языковой помощи. Соответствующие вспомогательные средства и услуги по предоставлению информации в доступных форматах также доступны бесплатно. Звоните по телефону (406) 721-4436.

주의: 한국어를 사용하시는 경우, 무료 언어 지원 서비스를 이용하실 수 있습니다. 또한, 접근 가능한 형식으로 정보를 제공하는 적절한 보조 자료 및 서비스도 무료로 이용하실 수 있습니다. (406) 721-4436으로 전화해 주십시오.

تنبيه: إذا كنت تتحدث العربية، تتوفر لك خدمات مساعدة لغوية مجانية. كما تتوفر وسائل مساعدة وخدمات مناسبة لتوفير المعلومات بتنسيقات سهلة الوصول. اتصل على الرقم (406) 721-4436.

หมายเหตุ: หากคุณพูดภาษาไทย เราให้บริการช่วยเหลือด้านภาษาฟรี นอกจากนี้ยังมีบริการช่วยเหลือและบริการเสริมที่เหมาะสมเพื่อให้ข้อมูลในรูปแบบที่เข้าถึงได้โดยไม่เสียค่าใช้จ่าย โทร. (406) 721-4436

OBS: Hvis du snakker norsk, er gratis språkhjelp tilgjengelig for deg. Passende hjelpemidler og tjenester for å gi informasjon i tilgjengelige formater er også tilgjengelig gratis. Ring (406) 721-4436.

LƯU Ý: Nếu bạn nói tiếng Việt, chúng tôi cung cấp dịch vụ hỗ trợ ngôn ngữ miễn phí cho bạn. Các dịch vụ và trợ giúp bổ sung phù hợp để cung cấp thông tin ở định dạng có thể truy cập cũng được cung cấp miễn phí. Gọi (406) 721-4436.

УВАГА: Якщо ви розмовляєте українською мовою, вам доступні безкоштовні послуги мовної допомоги. Відповідні допоміжні засоби та послуги з надання інформації у доступних форматах також доступні безкоштовно. Телефонуйте за номером (406) 721-4436.

LET OP: Als u Pennsylvanian Dutch spreekt, kunt u gratis gebruikmaken van onze taalondersteuning. Ook zijn er gratis hulpmiddelen en diensten beschikbaar om informatie in toegankelijke formaten te verstrekken. Bel (406) 721-4436.

ATTENZIONE: Se parli italiano, sono disponibili servizi di assistenza linguistica gratuiti. Sono inoltre disponibili gratuitamente strumenti e servizi ausiliari adeguati per fornire informazioni in formati accessibili. Chiama il numero (406) 721-4436.